



## Horse Power Pre-Order Form

Power Horse £67.00 + Delivery £4.75

<b>Product</b>	<b>Qty</b>	<b>Cost Price</b>
Horse Power Energy Band		
	<b>Delivery</b>	<b>£ 4.75</b>
	<b>Total</b>	<b>£</b>

Name:.....

Delivery Address: .....

.....

.....

Email adress for order confirmation:.....

Contact telephone Number:.....



Please make cheques Payable to: **Equine Wellbeing Management** and send with your order form to: **43 Lower IcknieldWay, Marsworth, Herts, HP23 4LN**

**Please circle how you heard about Lasota Horse Power:**

EWBM Website/Facebook/Twitter/LinkedIn/Friend/Sales Rep/Magazine/Other please state:.....

Please give name of sales Rep:.....



### **Delivery Terms and Details:**

1. On receiving your order, an email of order confirmation will be sent.
2. Please ensure all details on order form are clearly filled in. Incomplete forms could cause delays in order processing.
3. Delivery is 3-5 working days
4. A day is defined as a working day - Monday to Friday.

### **How Deliveries Are Made and To Where:**

Equine Wellbeing Management will deliver the Products ordered by you to the address you give for delivery.

### **Delivery Issues:**

In the unlikely event you do not receive your order within 28 days from the date of your order confirmation Equine Wellbeing Management shall have no liability to you unless you notify **Equine Wellbeing Management** by email at: [mandy@equinewellbeingmanagement.com](mailto:mandy@equinewellbeingmanagement.com) of the problem.

Unless you cancel your order prior to delivery, you will become the owner of the product(s) once they have been delivered to you. In any case, after they will be held at your own risk and Equine Wellbeing Management will not be liable for any loss, damage or destruction to the products except insofar as it arises from an inherent defect in any of the products.

\*Equine Wellbeing Management will not sell, distribute or lease your personal information to third parties unless we have your permission or required by law to do so. We may use your personal information to send you promotional information from either Equine Wellbeing Management or about third parties we think you find interesting. If you wish to receive this information please tick the box.



## **Returns Policy**

### **1. Returns**

If you want to return an item, simply email us at [mandy@equinewellbeingmanagement.com](mailto:mandy@equinewellbeingmanagement.com) indicating the item and the number of items being returned, your reason for returning the item, and whether you are seeking a replacement or refund. We also ask you to give us a daytime contact telephone number. If the item is returnable under our Returns Policy terms and conditions set out below, we will issue you with a return Authorisation Code. You must obtain a Returns Authorisation Code before sending anything back to us or we will not otherwise be able to process your Return.

### **2. Defective Items**

If you return an item because it is defective, we will happily refund your cost to returning it to us. The item(s) must be returned in the condition in which you received it within 21 days of delivery

### **3. Change of Mind**

Products returned to us because you have changed your mind must be in perfect re-saleable condition and must be returned within 21 days of delivery. We therefore cannot accept a return if the packaging has been damaged or the order has been fulfilled correctly. Please note that item(S) returned to us for reasons not due to our error or defective will not have return postage/shipping costs refunded.

### **4. Returned Item(s) Lost in Transit**

We cannot be held responsible for packages lost in transit as you are responsible for returning the items to us, we recommend sending the packages by Recorded/Special Delivery.

### **5. Refunds and Replacements**

For item(s) returned to us within 21 days of delivery with the appropriate Returns Authorisation Code and in accordance with these terms and conditions, a refund or replacement will be processed by Equine Wellbeing Management within 14 days of receipt of the returned item(s). A refund will be made in the same form of payment that was used to make the initial purchase.